Ask Jabby?

Question your financial data

Security overview

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Ask Jabby reads the Excel reports you already produce and answers questions about them in plain English. It never connects to your accounting system or ERP, and never changes your files. You choose exactly which reports to upload.

1. Where your data lives

Hosted on Google Cloud in the United States (Iowa region), on Cloud Run and a managed Cloud SQL database.

All data is stored on cloud infrastructure that is SOC-2 certified.

Encrypted in transit over HTTPS and encrypted at rest with Google-managed encryption.

Automated daily backups kept for 14 days, plus point-in-time recovery for the last 7 days.

Keys and credentials are held in Google Secret Manager, never in the application code.

2. Who can get in

Invitation only. A person gets access only after the JBY team adds them to a specific company.

Sign-in runs through Google Cloud Identity Platform. Passwords go directly to Google and never reach Ask JABBY's servers. Minimum length is 12 characters.

Sessions expire after 8 hours. Session cookies are secure and can't be read by page scripts, and every change is protected against cross-site request forgery.

3. Your company stays separate

Every request is checked against the person's company membership in the database before any data is returned.

A request for another company's data simply returns "not found."

Each person has a role for each company: Reviewer (view and ask), Operator (upload and delete reports) or Admin (company settings).

4. How the AI handles your data

Ask Jabby uses leading AI models via commercial APIs under terms that prevent those providers from training on client data.

The AI is read-only. It works through a fixed set of calculation tools over your company's data and has no way to edit your books or files.

Every figure in an answer is checked against those calculations before you see it.

5. Support access and records

The JBY staff console is a separate application behind Google's Identity-Aware Proxy, running on its own restricted database account.

Support access to a company lasts 8 hours at most, requires a stated reason and is logged.

An audit log records invitations, role changes, sign-ins and support access. Each question and answer is logged with the person who asked it.

6. Your controls

Your original spreadsheets are never modified. Ask JABBY? reads them; it doesn't write to them.

Operators can delete any uploaded report or month of data.

You can request a copy of your data, or its deletion, at any time by writing to sales@askjabby.com.

Questions or vendor review? sales@askjabby.com. Cloud infrastructure certifications do not represent a separate certification of Ask Jabby.